Accessibility Statement - The Henley College

This website is run by The Henley College. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We’ve also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- The website is difficult to navigate using just a keyboard
- you cannot skip to the main content when using a screen reader

What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille: info@henleycol.ac.uk  call:01491 579988

When you contact us there is a process in place that will acknowledge your contact, tell you who is dealing with it and give you a timescale by which you can expect a reply.

If you cannot view the map on our ‘contact us’ page, call or email us for directions.

Reporting accessibility problems with this website

We’re always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we’re not meeting accessibility requirements, info@henleycol.ac.uk  or marketing@henleycol.ac.uk

Technical information about this website’s accessibility
The Henley College is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

**Compliance status**

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](https://www.w3.org/WAI/intro/plain-text) AA standard, due to [insert one of the following: ‘the non-compliances’, ‘the exemptions’ or ‘the non-compliances and exemptions’] listed below.

This website is not compliant with the [Web Content Accessibility Guidelines version 2.1](https://www.w3.org/WAI/intro/plain-text) AA standard. The [insert one of the following: ‘non-compliances’, ‘exemptions’ or ‘non-compliances and exemptions’] are listed below.

**Non-compliance with the accessibility regulations**

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content). We plan to add text alternatives for all images over time as we review each page. When we publish new content we’ll make sure our use of images meets accessibility standards.

**Disproportionate burden**

**Navigation and accessing information**

There’s no way to skip the repeated content in the page header.

On some mobile devices and resolutions, the navigation appears below the content.

It’s not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content.

**Contrast Issues**

Some pages contain elements with low contrast between the element and its background, particularly when under focus. This can cause text to be difficult to read, especially for those with low vision, poor eyesight, or colour blindness (WCAG: 1.4.3).

We will correct the contrast on these issues over time as we review each page.

**Interactive tools and transactions**

Some of our interactive forms are difficult to navigate using a keyboard. For example, because some form controls are missing a ‘label’ tag.

Our forms are built and hosted through third party software and ‘skinned’ to look like our website.

We have assessed the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so now would be a [disproportionate burden](https://www.w3.org/WAI/intro/plain-text) within the meaning of the
accessibility regulations. We plan to rewrite our complete website in approx. 12 months and will ensure compliance at that point.

**Live video**

We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations.

**Preparation of this accessibility statement**

This statement was prepared on 1 Oct 2020.

This website was last tested on 25 September 2020. The test was carried out by our technical team.

When testing the website we sampled the most commonly used pages.